Network Service Area — County List

Employees who do not live in a county listed below are not required to treat with a network provider. To learn more about “Out-of-Network Participation,” please contact a SORM adjuster.

Atascosa  Austin  Bandera  Bastrop  Bell  Bexar
Blanco  Brazoria  Brazos  Burleson  Burnet  Caldwell
Cameron  Chambers  Collin  Colorado  Comal  Crosby
Dallas  Denton  El Paso  Ellis  Falls  Fayette
Floyd  Fort Bend  Galveston  Garza  Gonzales  Grayson
Grimes  Guadalupe  Hale  Harris  Hays  Henderson
Hidalgo  Hill  Hockley  Hood  Hunt  Jefferson
Johnson  Karnes  Kaufman  Kendall  Lamb  Lee
Liberty  Limestone  Lubbock  Lynn  McLennan  Medina
Milam  Montgomery  Navarro  Parker  Rains  Robertson
Rockwall  San Jacinto  Smith  Starr  Van Zandt
Tarrant  Terry  Travis  Washington  Wharton
Walker  Waller  Wise  Wood
Williamson  Wilson

Important Network Reminders

• Acknowledgement Form — Provided by employer, employees are required to complete at the time of new hire and at the time an injury occurs.
• Emergency Care — In the case of an emergency, an injured employee may seek treatment anywhere.
• Change of Treating Doctor — Contact the network for a “Request for Alternate Treating Doctor Form.” First request of change cannot be denied, second request must be approved by the network.
• Specialist Referrals — All referrals to a specialist must be approved by the treating doctor. Appointments with specialists are to be set no later than 21 days after date of request.
• Specialist as Treating — With network approval, a specialist can become a treating doctor. Contact IMO for appropriate steps.

IMO Med-Select Network®
Contact Information

Network Main Line: 214.217.5939 or 888.466.6381

Network Direct Fax: 214.217.5937 or 877.946.6638

General Network Questions: netcare@injurymanagement.com

Complaints: netcomplaint@injurymanagement.com

IMO Provider Search Directory or Submit a Provider Nomination: www.injurymanagement.com

Claim Questions: 888.802.0692 (SORM)