



# SORM

## QUICK REFERENCE CARD

### IMO MED-SELECT NETWORK®



#### IMO Med-Select Network® Contact Information

**Network Main Line:**  
214.217.5939 or 888.466.6381

**Network Direct Fax:**  
214.217.5937 or 877.946.6638

**General Network Questions:**  
netcare@injurymanagement.com

**Complaints:**  
netcomplaint@injurymanagement.com

**IMO Provider Search Directory or  
Submit a Provider Nomination:**  
www.injurymanagement.com

**Claim Questions:**  
888.802.0692 (SORM)

#### Important Network Reminders

- **Acknowledgement Form** — Provided by employer, employees are required to complete at the time of new hire and at the time an injury occurs.
- **Emergency Care** — In the case of an emergency, an injured employee may seek treatment anywhere.
- **Change of Treating Doctor** — Contact the network for a “Request for Alternate Treating Doctor Form.” First request of change cannot be denied, second request must be approved by the network.
- **Specialist Referrals** — All referrals to a specialist must be approved by the treating doctor. Appointments with specialists are to be set no later than 21 days after date of request.
- **Specialist as Treating** — With network approval, a specialist can become a treating doctor. Contact IMO for appropriate steps.

#### Network Service Area — County List

Employees who do not live in a county listed below are not required to treat with a network provider. To learn more about “Out-of-Network Participation,” please contact a SORM adjuster.

Atascosa	Austin	Bandera	Bastrop	Bell	Bexar
Blanco	Brazoria	Brazos	Burleson	Burnet	Caldwell
Cameron	Chambers	Collin	Colorado	Comal	Crosby
Dallas	Denton	El Paso	Ellis	Falls	Fayette
Floyd	Fort Bend	Galveston	Garza	Gonzales	Grayson
Grimes	Guadalupe	Hale	Harris	Hays	Henderson
Hidalgo	Hill	Hockley	Hood	Hunt	Jefferson
Johnson	Karnes	Kaufman	Kendall	Lamb	Lee
Liberty	Limestone	Lubbock	Lynn	McLennan	Medina
Milam	Montgomery	Navarro	Parker	Rains	Robertson
Rockwall	San Jacinto	Smith	Starr		
Tarrant	Terry	Travis	Van Zandt		
Walker	Waller	Washington	Wharton		
Williamson	Wilson	Wise	Wood		

