State Office of Risk Management

Job Announcement

State Office of Risk Management POSTING NUMBER: 23-0358 JOB TITLE: Risk Management Specialist III MONTHLY SALARY: \$5294.75-\$5566.33 POSTING DATE: January 9, 2023 LOCATION: 300 WEST 15TH STREET, 6TH FLOOR, AUSTIN 78714

WORKING TITLE: Enterprise Risk Specialist, Insurance Services DEPENDING ON QUALIFICATIONS DURATION: UNTIL FILLED

GENERAL DESCRIPTION

The State Office of Risk Management (SORM) is looking for a service minded individual with experience in property and casualty insurance to serve as an Enterprise Risk Specialist within the Insurance Unit. This person will collaborate with internal and external stakeholders and facilitate the evolution of enterprise risk management with a specialty in various sponsored lines of insurance. This individual will assist clients in creating a culture of enterprise risk management to proactively manage insurance coverages, hazards, operations, financial, and strategic risk and effectively integrate risk management into agency operations. This person will provide consultative services with program participants to conduct broad risk management support including a full range of assessments, recommendations, and advocacy. Insurance Specialists at SORM serve as an authority on various lines of insurance, and work closely with our workers' compensation claims adjusters, continuity of operations, risk managers, and other staff to convey professional knowledge of all programs. SORM's unique culture embraces communication, creativity, and critical thinking. We hire motivated, curious, innovative, and adaptable people with a strong desire to assist our clients, and one another, succeed. This is an excellent opportunity to make a difference in risk management for Texas state agencies. Level of Supervision of State Classification: Works under general supervision, with moderate latitude for the use of initiative and independent judgment.

ESSENTIAL JOB FUNCTIONS

Acts as a representative of the Office to fulfill statutory risk management obligations and meet performance measures

Conducts on-site consultation (OSCs) of properties and facilities to identify hazards and risk exposures

Conducts risk management program reviews (RMPRs) and safety program

Provides consultative insurance services to state agency executives and their staff

Manages renewals, claims handling, and customer/insurer relations for sponsored lines of insurance

Assists in senior level managers and representatives of state agencies in accomplishing risk transfer for state agencies' risk management programs

Advises state agencies on the feasibility of proposed insurance purchases

Provides training to internal and external staff through workshops, published articles, and other mediums

Meets with state agency representatives to assist them in risk identification, assessment, and to explore risk transfer strategies

Cooperates with other oversight entities to implement viable health and safety, risk financing, continuity of operations, insurance and workers' compensation administration programs for state entities

Performs related work as assigned

Maintains relevant knowledge necessary to perform essential job functions

Attends work regularly in compliance with agreed-upon work schedule

Ensures security and confidentiality of sensitive and/or protected information

Complies with all agency policies and procedures, including those pertaining to ethics and integrity

MINIMUM QUALIFICATIONS

Education: Graduation from high school or equivalent

Two years full time risk management, insurance, safety and health or closely related field

Experience in training and presenting information to audiences of varying sizes and levels of knowledge

Experience with setting up seminar training, working with multiple vendors, organizing content, scheduling.

Knowledge of insurance principles and practices

Skill in proper management of a client portfolio and building a rapport with state agencies

Skill in handling multiple tasks, prioritizing, and meeting deadlines

Skill in effective oral and written communication

Skill in using a personal computer, including spreadsheet, database, and work processing software

Skill in exercising sound judgment and effective decision making

Ability to receive and respond positively to constructive feedback

Ability to work cooperatively with others in a professional office environment

Ability to provide excellent customer service

Ability to work more than 40 hours as needed and in compliance with the FLSA

Ability to travel (including overnight travel) up to 5%

Ability to work inside and outside, work around machines with moving parts and moving objects, radiant and electrical energy, work in excessive heat, cold, dry atmosphere, excessive or intermittent noise, dust, fumes, smoke, gases, silica, asbestos, slippery or uneven walking surfaces, working at heights, working

on ladders or scaffolding, and traveling by car, van, bus, and airplane

Ability to walk, stand, sit, kneel, push, stoop, crawl, twist, reach above the shoulder, grasp, pull, bend repeatedly, climb stairs and ladders, identify colors, hear with aid, lift and carry 30 lbs. and over, operate a motor vehicle

Valid Texas driver's license with a good driving record [Applicants will be subject to a motor vehicle registration check]

Licensed Insurance Agent, General Lines, in Texas {must obtain within 180 days of employment and maintain while in the position}

PREFERRED QUALIFICATIONS

SORM IS AN EQUAL OPPORTUNITY EMPLOYER

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Graduation from an accredited four-year college or university in insurance, risk management, or closely related field; may substitute full-time experience in underwriting, planning or operations of property and casualty insurance programs, risk management, or closely related experience

Experience underwriting, purchasing/managing commercial property and casualty insurance

Public sector insurance service experience

Experience planning, designing, and implementing enterprise-wide insurance strategies

Associate in Risk Management (ARM), Certified Risk Manager (CRM), Associate in Risk Management-Public Entity (ARM–P), Associate in Risk Management-Enterprise Risk Management (ARM-E), Certified Safety Professional (CSP), Certified Industrial Hygienist (CIH), Property & Casualty Insurance License (General Lines P&C), Chartered Property Casualty Underwriter (CPCU), or related professional certification

TO APPLY

All applications for employment with the State Office of Risk Management must be submitted electronically through <u>www.WorkInTexas.com</u>. A State of Texas application in WorkInTexas (WIT) must be completed to be considered **OR** Submit a State of Texas Application for Employment to: Attn: Linda Griffin, State Office of Risk Management, P.O. Box 13777, Austin, TX 78711-3777. Military Crosswalk information can be accessed at <u>http://www.hr.sao.texas.gov/Compensation/MilitaryCrosswalk/MOSC_Insurance.pdf</u>